

# Job Interview Competition

## Student Instructions

### Procedures:

- You will be evaluated on the below listed competencies. Be very familiar with them, and develop them in your presentation.
- You may use notes, but only those created during your preparation time.
- You will have 10 minutes to prepare and 10 minutes to interview.

### Competencies/Indicators to be evaluated:

- Demonstrate effective verbal communication by:
  - Using proper grammar and vocabulary
  - Addressing people properly
- Complete a job application
- Complete an employment interview to include
  - Pleasant, sincere approach
  - Appropriate appearance
  - Proper posture
  - Complete and concise responses
  - Appropriate questions asked of potential employer

### Event Situation:

You are a Marketing student interested in securing part-time employment. A local restaurant **Maria's Bistro** is looking for new crew members. **Maria's Bistro** is a popular restaurant in your community and has a well-established clientele and reputation.

At **Maria's Bistro**, all crew members perform job tasks in all areas of the restaurant, requiring new hires to be willing to work in food prep, food service, customer service and dining room.

The successful candidate for **Maria's Bistro** will:

- develop positive working relationships with all employees and work as part of a team
- exhibit a cheerful and helpful attitude and provide exceptional customer service
- adapt to changing customer volume levels with a sense of urgency
- maintain proper food handling, safety, and sanitation standards
- play the role of dishwasher, cashier, server, host, cook, prep cook, etc.

You have already submitted your online application and are now preparing to interview with the bistro manager.

# Job Interview Competition

## Judges Instructions

### Procedures:

- Please review the student instructions to better understand the event and your role.
- The student will have 10 minutes to prepare and 10 minutes to make a presentation.

### Event Situation:

You are the restaurant manager of Maria's Bistro, a popular and well-established restaurant in your local community. You are looking for a new crew member to join your staff. At your restaurant, all crew members perform job tasks in all areas of the restaurant requiring new hires to be willing to work in food prep, food service, customer service and dining room.

The successful candidate will need to possess the following characteristics:

- develop positive working relationships with all employees and work as part of a team
- exhibit a cheerful and helpful attitude and provide exceptional customer service
- adapt to changing customer volume levels with a sense of urgency
- maintain proper food handling, safety, and sanitation standards
- play the role of dishwasher, cashier, server, host, cook, prep cook, etc.

### Please ask the following interview questions of each candidate:

1. Tell me a little about yourself and why you have applied to work here?
2. What do you think will be the hardest part of a job here at Maria's Bistro?
3. I understand you are taking a marketing class in school, how do you think that will help you in your job?
4. What would you do if a customer complains to you about their food not being prepared correctly?
5. How is cleanliness and sanitation related to good customer service?
6. What is your best trait for working in a restaurant?
7. Do you have any questions?

**Evaluation:** The event begins when the student approaches you

- Although work experience is important, please do not evaluate students on their employment, rather on their Marketing Education experiences and job acquisition abilities.
- Evaluate the application on student ability to follow directions and completeness of the application.
- Please be realistic and remember we are trying to create a positive, educational experience for our students.

**Student Name:****ID:****Job Interview Evaluation**

	POOR	FAIR	GOOD	EXCELLENT	Total
<b>Complete an application by:</b>					
1. Following directions	0,1	2,3	4	5	
2. Answering all requested information (no blank spaces)	0,1	2,3	4	5	
3. Applying correct spelling	0,1	2,3	4	5	
<b>Complete an interview</b>					
<b>a. Create a positive first impression to include:</b>					
4. Pleasant, sincere approach	0,1	2,3	4	5	
5. Proper posture and eye contact	0,1	2,3	4	5	
6. Appropriate appearance	0,1	2,3	4	5	
7. Proper grammar and vocabulary	0,1	2,3	4	5	
<b>b. Answer the following questions with complete and concise responses:</b>					
8. Question #1	0,1	2,3	4	5	
9. Question #2	0,1	2,3	4	5	
10. Question #3	0,1	2,3	4	5	
11. Question #4	0,1	2,3	4	5	
12. Question #5	0,1	2,3	4	5	
13. Question #6	0,1	2,3	4	5	
14. Asked appropriate questions of employer	0,1	2,3,4	5,6,7	8,9,10	
15. Professional closing remarks	0,1	2,3,4	5,6,7	8,9,10	
17. Overall Impression	0,1,2,3	4,5,6,7	8,9,10,11	12,13,14,15	
<b>TOTAL SCORE</b>					